

Lancashire County Council

Health Scrutiny Committee - Steering Group

Minutes of the Meeting held on Monday, 27th June, 2016 at 2.00 pm in Scrutiny Chairs' Room, B18b, 1st Floor, County Hall, Preston

Present:

County Councillor Steven Holgate (Chair)

County Councillors

M Brindle Y Motala
Mrs F Craig-Wilson

1. Apologies

There were no apologies.

2. Notes of the last meeting

Notes from the last meeting on the 18 April 2016 were agreed as an accurate record and there were no matters arising.

3. 2.00pm - East Lancashire CCG

Chair welcomed David Rogers and Rebecca Demain from Communications and Engagement, East Lancashire Clinical Commissioning Group (CCG) to present information (appended to the minutes) on the proposal to improve access to GP services in East Lancashire.

It was reported that the background to the proposal related to feedback received following a qualitative survey and focus group exercise. The feedback indicated a need to identify improvements in the access to GP services.

The next stage of the process included a Stakeholder event to identify priorities and following this a 'Coproducton Group' was established to produce a number of guiding principles and from that a proposed model of services to include access to a 'Health Hub' to support GP services through the offer of extended hours seven days a week.

The consultation was reported to end on the 8 July 2016 with an interim report to follow. A full report will then be completed by September 2016 with an implementation date of April 2017.

The information presented was discussed and the following areas clarified:

- The out of hour's service for routine appointments was reported to be different from the out of hour's urgent primary care service as this was a contracted service.
- The group were informed that Burnley/Hyndburn urgent care service required premises and were currently looking at estates appraisal, access etc. to identify appropriate location. Discussions were also being held to identify any potential LCC premises.
- It was reported that the current walk in centre should be for routine appointments but was being utilised as an interim care service and not a best use of the resource. The group suggested that there was a need to clarify the service requirements so communities have a better understanding of services offered.
- It was confirmed that all new services would be underpinned by full access to medical records.
- It was suggested that there was a need to understand appropriateness of services needed within the Hub.

It was acknowledged that workforce recruitment and retention was still an issue. The retention rate was reported to be around 50% with work ongoing to ensure sustainability in the future. In addition, they were looking to attract different levels of GPs into the area.

Resolved: To provide an update to the group following the consultation for further feedback prior to the release of the full report in September 2016.

4. 3.00pm - NHS England : Specialised Commissioning

Chair welcomed Lesley Patel, Andrew Simpson and Mary Hardy from NHS England to discuss specialised commissioning.

A presentation (appended to the minutes) was provided detailing the background to the Transforming Care agenda, the engagement process and model of service proposed for low secure services.

The proposal included the following client groups where there was an identified need:

- Women's services.
- Autistic spectrum disorder and learning disability.
- Mainstream group for new service users which requires further consideration.
- Those with enduring needs who would not be able to be integrated into society. There was need to ensure right level of provision which was not too restrictive and optimised quality of life.

- Maintaining existing services which would include those out of Lancashire patients to repatriate where possible.

In relation to Calderstones NHS Foundation Trust, it was confirmed that the patient numbers have already reduced from 250 to 111 but it was acknowledged that within the remaining patient numbers there were more challenging service needs to be identified. It was confirmed to the group that time and attention was being given for patients with wrap around services to support the stepping down process.

It was reported that early intervention should have a positive impact on numbers requiring these services and consultation with partner agencies would be required to understand the issues to assist with this.

The group were advised that community treatment reviews would be put in place to analyse patient care and the ongoing needs to enable identification of where stepping down could be achieved.

The group discussed the proposed timescales of a six week consultation and felt that this could potentially be a barrier to some groups being able to contribute and may be beneficial to extend this timescale.

It was confirmed that the consultation document was due to be completed with dates for the consultation. It would be made available through use of websites, easy read versions and with one large event at Calderstones to seek service user views. The group suggested that it might be more beneficial to have two events which included one at Calderstones and one at a suitable venue to target the identified audience they are requiring to seek views from.

It was confirmed that they also required community support on this proposal as a priority and the group advised that engagement with elected members would help to support this.

Resolved: It was agreed that NHS England be invited to the September meeting of the Health Scrutiny Committee.

5. Draft work plan

The group discussed the list of topics circulated with the agenda to inform the draft work plan from October onwards.

It was confirmed that the July meeting would have the Case for Change item from Healthier Lancashire which may identify further items to focus on.

The September meeting would include the specialised commissioning item from NHS England as previously agreed.

Resolved: Wendy to produce a draft work plan for the July meeting for further discussion by the Committee.

6. Date of next meeting

Monday 18th July, 2pm, County Hall, Preston

I Young
Director of Governance, Finance
and Public Services

County Hall
Preston